

fireHoop[®] - Performance Warranty

1. Austral Plywoods Pty Ltd of 1 Curzon Street, Tennyson, Brisbane, Queensland, warrants with respect of supply of fireHoop[®] for the Warranty Period against Manufacturing Defects, provided that the product has been installed in accordance with fireHoop[®] Installation Instructions. The installation instructions must be followed closely, as any failure to do so in part or whole will make the warranty void.
2. The Warranty Period is seven (7) years from the date of supply.
3. "Manufacturing Defects" means delamination of the panel or defects of the panel surface film including flaking, bubbling, colour loss greater than 15% or peeling.
4. The warranty card must be completed in full, and returned to Austral Plywoods by email sales@australply.com.au or mail Austral Plywoods Pty Ltd, P.O. Box 83 Brisbane Market, 4106, within (60) days from date of invoice. If the completed warranty card is incomplete, or, not received by Austral Plywoods Pty Ltd within (60) days from date of invoice, the warranty will be deemed void.
5. This warranty is subject to the following conditions:

Warranty claims must be made in writing to Austral Plywoods Pty Ltd to the above address, or by email to: sales@australply.com.au, within (14) days of a defect becoming apparent. Any claim must include high quality photos of the defect and Austral Plywoods must be given reasonable opportunity to inspect the product after a warranty claim is made.

The Warranty will not apply if the defect is caused by abnormal external influences including but not limited to mechanical abrasion or impact, falling objects, damage through transport, storage or installation, hail, explosion, fire, harmful gases or fumes, chemicals and foreign substances beyond Austral Plywoods control.

fireHoop[®] is designed for use on internal walls and internal ceilings only and must not be directly exposed to the weather such as rain or direct sunlight. fireHoop[®] must not be installed in wet areas or areas with high humidity. This warranty expressly excludes any claims where the fireHoop[®] has been used contrary to the aforementioned purpose of the product where it has been directly exposed to high levels of moisture.
6. Austral Plywood's liability under the terms of this Warranty shall be expressly limited at the option of Austral Plywoods to supply replacement product. Monetary compensation is not provided for under this Warranty. Following any rectification works, the Warranty shall extend for the remainder of the Warranty period first given herein.
7. To the full extent permissible by Federal or State Law, all expressed or implied warranties and conditions relating in any way to the product other than those contained herein are expressly excluded. Except as expressly provided under this Warranty, Austral Plywoods Pty Ltd, shall not be liable for any loss or damage of any nature whatsoever whether such liability arises in contract or in negligence or however arising.



**AUSTRAL
PLYWOODS**

fireHoop® Warranty Card

Product Batch/Order Number: _____ Product Colour: _____

Print Name: _____

Address: _____

Your Email Address: _____

Date of Invoice: _____

Installation Address: _____

Date of Installation: _____

My signature below acknowledges I have read, understood and have closely followed the fireHoop® Installation Instructions. I understand that fireHoop® is for internal applications only and must not be directly exposed to weather and must be installed in internal wet or high humidity areas. I have also read and understood the terms of the fireHoop® warranty offered by Austral Plywoods Pty Ltd.

Signature: _____ Date: _____

This completed form must be received by Austral Plywoods within (60) days of date invoice.

Make a copy of this document for yourself and mail to:

Austral Plywoods, P.O. Box 83, Brisbane Market, 4106, or alternatively, send scanned copies to sales@australply.com.au